

INFORMATION REGARDING THE PROCESSING OF CUSTOMER PERSONAL DATA
(EU REGULATION 2016/679)

Below, we inform you how your personal data will be processed.

Data Controller

The Data Controller is VLTO.MEC. SRL, with registered office at Via Chignolo nn.33/35 - Z40tZ - Val Brembilla (BG).

Why we process your data

We will use your personal data:

. To provide the requested service/product and to fulfill the related legal obligations for the following purposes:

1. Acquisition of information prior to providing the service/product (e.g., estimates);
2. Management of the provision of the service/product, invoicing, and payment processing;
3. Compliance with tax, accounting, and legal and/or regulatory obligations that our company is required to comply with;

. For the legitimate interest of VI.TO.MEC. SRL in protecting company property, and for your interest in being protected while you are in our company for the following purposes:

4. video recording through a video surveillance system;

For the legitimate interest of Vi.TO.MEC. SRL in updating its customers on new products/services offered for the following purposes:

5. sending commercial communications relating to services and products similar to those you have already used;

You may request at any time to no longer receive such communications.

Necessity of providing us with your data

Your data is necessary for all the purposes indicated in points 1.2 and 3.; therefore, if you decide not to provide us with your data, we will not be able to guarantee the provision of the requested services/products.

Providing your data for the purposes referred to in point 4 (video surveillance) is optional, but is necessary to allow you access to our premises.

Providing your data for the purposes referred to in point 5 is optional: you are free to decide not to provide us with any data or to deny us the right to use your data, without this preventing us from providing you with the service.

How we process your data

The security of your data is guaranteed through the implementation of appropriate technical and organizational measures.

We guarantee that your data will not be processed using automated decision-making processes.

How long do we retain your data?

Your data will be retained for the entire duration of the relationship and for the subsequent 10 years, unless you withdraw your consent for the purposes referred to in points 5 and 6.

For the purposes referred to in point 4 (video surveillance), the images will be retained for 72 hours.

Who we share your data with

Your data may be shared with the following parties:

Employees and collaborators of the Data Controller, professional firms, consultants, IT service providers and other carefully selected and trained external parties;

. Public bodies and administrations;

. Credit and financial institutions, insurance companies.

Some of the above-mentioned parties are appointed as Data Processors; the complete list of appointments is available at the Data Controller's headquarters.

What are your rights?

You may exercise the right to access, rectify, erase, or limit the processing of your data at any time.

To exercise these rights, you can contact us at the following addresses:

- Address: VI.T0.MEC. SRL, located in Via Chignoto nn'33/35 - 24012 – Val Brembilla

- Headphone: + 39 0345 98129;

- Email: info vitomec.it.

Please note that this is due to the claim of the Guaranteed Protection Authority (<https://www.garanteprivacy.it>)

Val Brembilla, last update : 25/02/2026